

# Accessing BHI data for research

Translational Research Grants Scheme

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June 2025

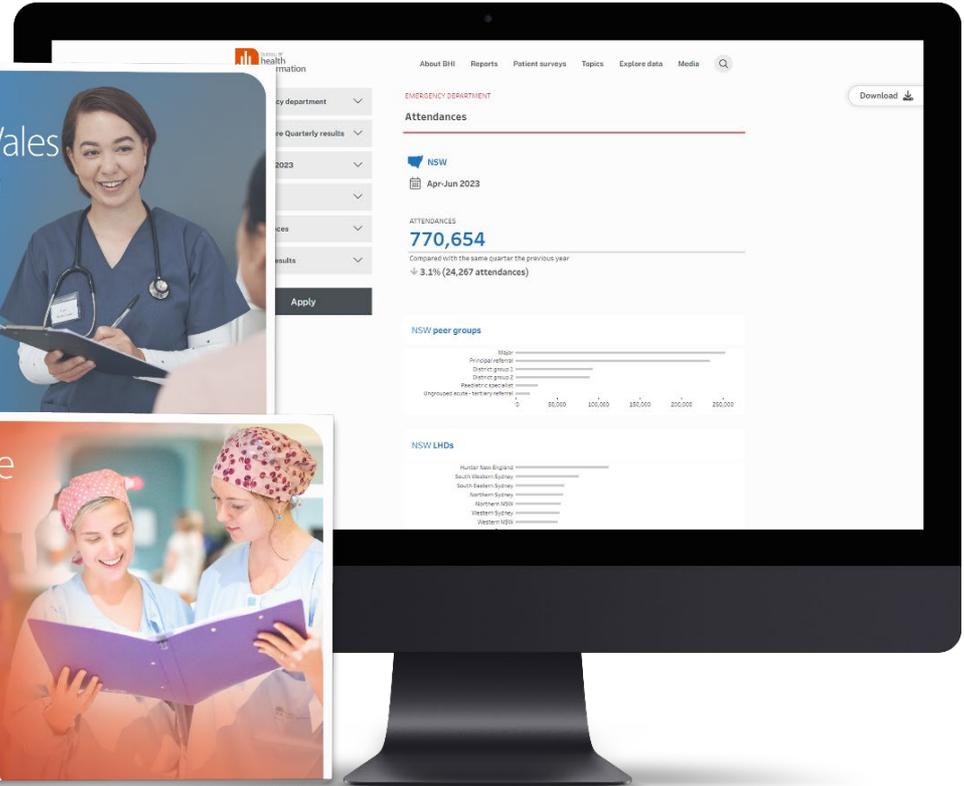
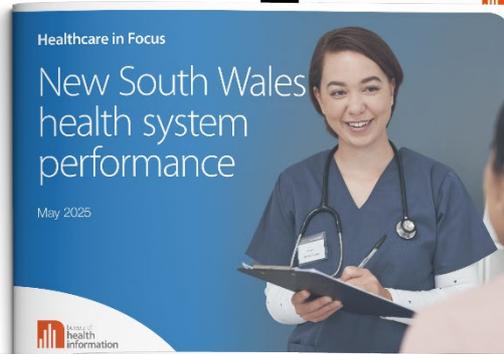
# How to gain value from BHI information for grants applications

To strengthen your proposal, applications that focus on health service delivery need to consider and measure impact across four essentials of value including patient experience.

Measurement and evaluation of your research with access to quantitative and qualitative data.

Custom data and previously published analyses can inform your development of aims, research questions and hypotheses aligned to Aboriginal health, virtual care, rural and regional health, surgical innovation and models of care.

# BHI's core reporting



BHI reports and information products are available at [bhi.nsw.gov.au](https://bhi.nsw.gov.au)

# NSW Patient Survey Program

## Core content



**Patients  
admitted  
to hospital**

~19,000 respondents  
87 hospitals



**Emergency  
departments**

~22,000 respondents  
77 hospitals



**Outpatient cancer  
clinics**

~8,000 respondents  
42 facilities



**Virtual Care  
Survey**

~2,300 respondents



**Rural Hospital  
Emergency Care  
Patients**

~5,100 respondents  
across 81 facilities,  
55 represented



**Rural Hospital  
Adult Admitted  
Patients**

~5000 respondents  
across 98 facilities,  
55 represented

Surveys cover domains of patient experience, including:

Overall  
satisfaction  
and outcomes

Compassion,  
respect and  
kindness

Trust and  
confidence

Involvement  
in decision-  
making

Timely and  
coordinated  
care

Information  
and  
communication

Safe,  
comfortable  
environment

Characteristics  
and health  
status

All BHI surveys and results are available at [bhi.nsw.gov.au](https://bhi.nsw.gov.au)

# NSW Patient Survey Program

## Special topics



**Aboriginal patient module**

Included in admitted patient survey



**Elective surgery module**

Included in admitted patient survey



**Ambulance module**

Included in emergency department survey



**Virtual Care module**

Included in admitted patient survey



All BHI surveys and results are available at [bhi.nsw.gov.au](http://bhi.nsw.gov.au)

# Patient comments

## Best part of care...

“The best part of my virtual care experiences is that it’s so much easier for me. Because I can’t walk and drive due to my illness, having virtual appointments at home makes my life so much easier.”

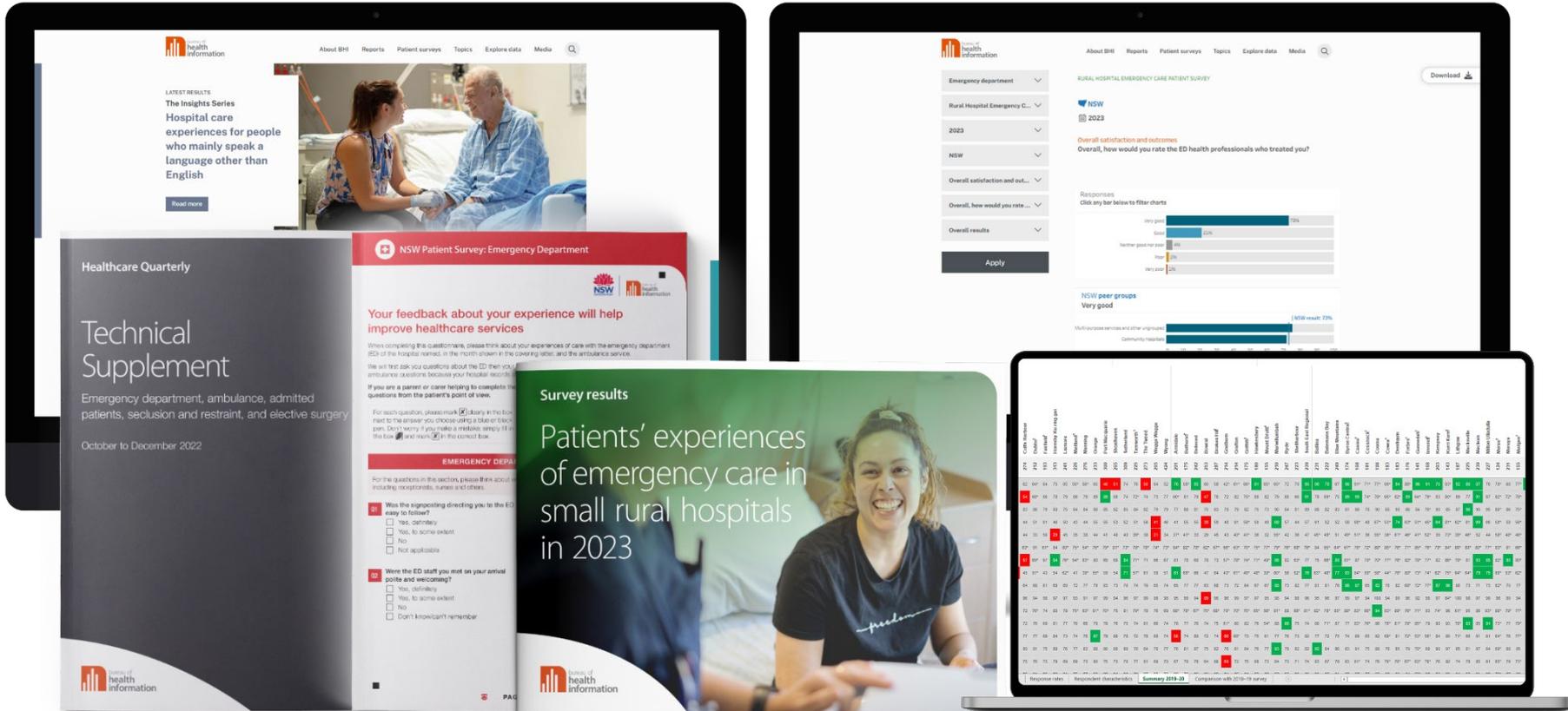
## What could improve...

“Specialists in particular have been rushed in explaining complex information, and don’t give enough time for questions.”



# How to get started

## Explore information available online



# Record-level data for custom analyses

## Survey data:

- Available in secure environment – SURE
  - Adult Admitted Patient Survey (AAPS) 2017 to latest available, Emergency Department Patient Survey (EDPS) 2017–18 to latest available and Virtual Care Survey 2020 to latest available.

## Concurrent linkage:

- EDPS linked to concurrent attendance from 2020–21 to the latest available and AAPS linked to concurrent admission for 2020 to the latest available.
- Linked to diagnosis codes, visit details and demographic information collected during the attendance.

## Longitudinal linkage:

- Planned, and will extend on concurrent linkage.
- Possible through the Centre for Health Record Linkage (CHeReL).

# Research in the pipeline



Enablers and barriers to using virtual care for older patients.



Virtual health services use by older people with longstanding health conditions in NSW rural communities University of Sydney.



Examining factors that may have an impact on patient experience in the ED, particularly for five priority consumer cohorts.

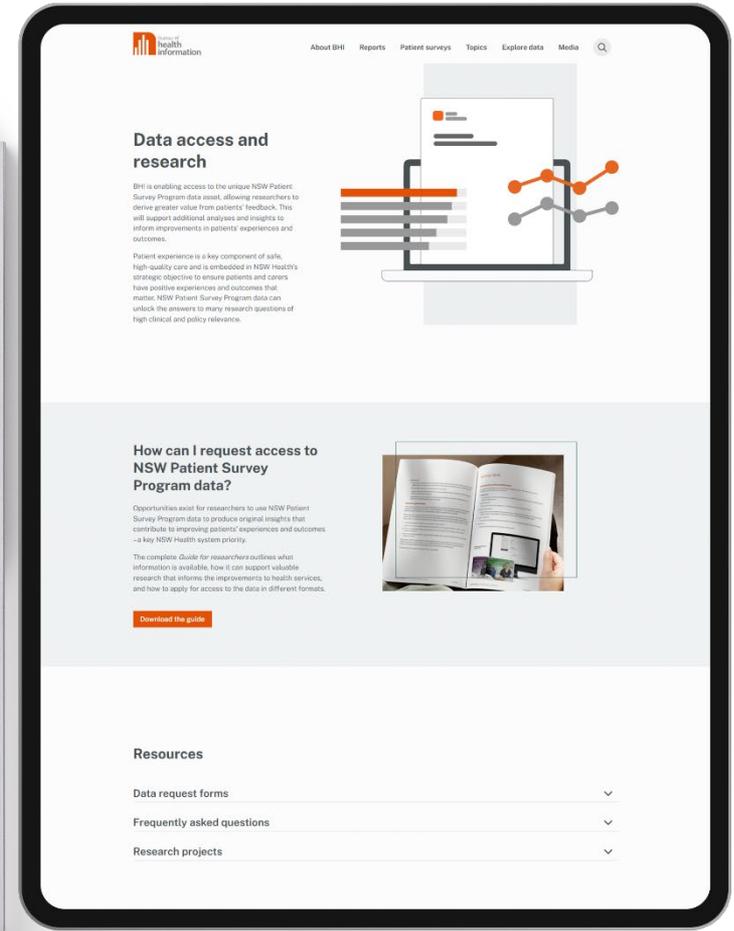
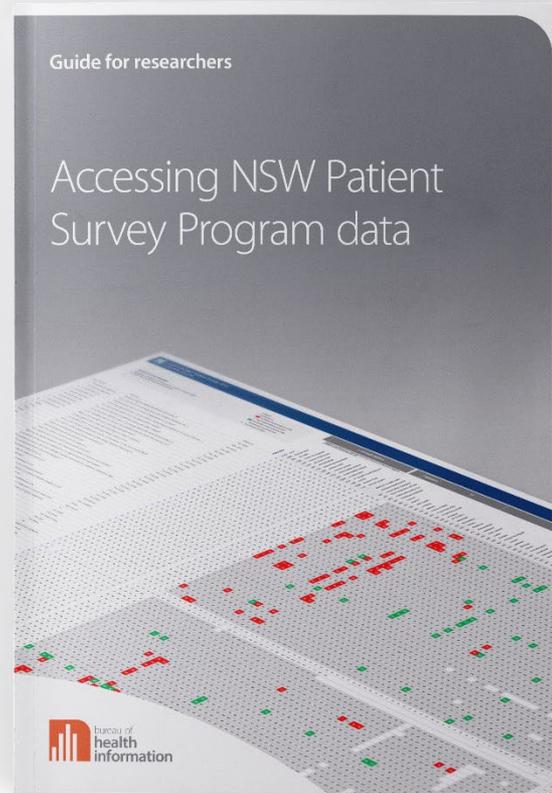


Developing co-created patient-reported experience measures for people with intellectual disability to improve health outcomes.



Investigating patients' perspectives on experiences of climate change and the impact of human health.

# Data access and research page



# Thank you

[BHI-Enq@health.nsw.gov.au](mailto:BHI-Enq@health.nsw.gov.au)

Access the  
researchers guide:

