

# Future Health and Value Based Healthcare

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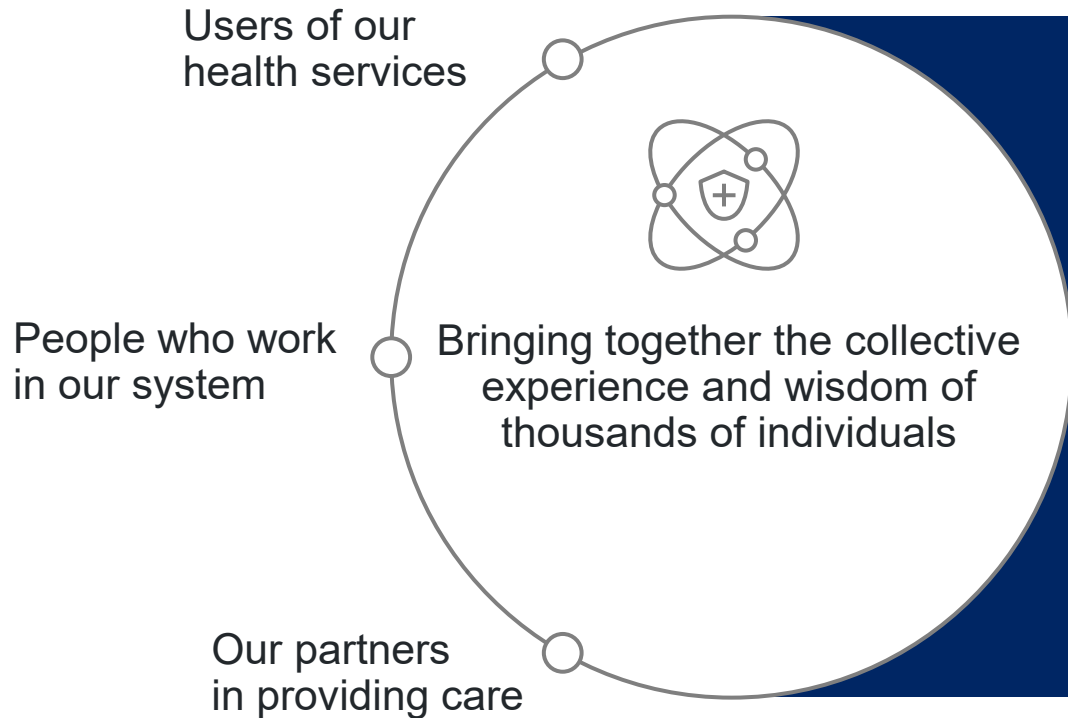
Director, Strategy and System Priorities

NSW Health TRGS Round 7 Webinar

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# Future Health is our 10-year strategy to meet the needs of our patients, community and workforce



Future Health was developed to help ensure every NSW citizen benefits from a stronger, more effective, future ready public health system

# The NSW Health vision

**A sustainable health system** that delivers outcomes that matter to patients and the community, is personalised, invests in wellness and is digitally enabled

## Future Health Strategic Priorities

	<b>01</b>	Patients and carers have positive experiences and outcomes that matter
	<b>02</b>	Safe care is delivered across all settings
	<b>03</b>	People are healthy and well
	<b>04</b>	Our people are engaged and well supported
	<b>05</b>	Research and innovation, and digital advances inform service delivery
	<b>06</b>	The health system is managed sustainably

# Future Health: Strategic Framework


Guiding the next decade of care in NSW 2022-2032

## Our Vision

A sustainable health system that delivers outcomes that matter most to patients and the community, is personalised, invests in wellness and is digitally enabled.

## Our Values:

Collaboration  
Openness  
Respect  
Empowerment

Strategic outcomes		Key objectives
	<b>Patients and carers have positive experiences and outcomes that matter:</b> People have more control over their own health, enabling them to make decisions about their care that will achieve the outcomes that matter most to them.	1.1 Partner with patients and communities to make decisions about their own care 1.2 Bring kindness and compassion into the delivery of personalised and culturally safe care 1.3 Drive greater health literacy and access to information 1.4 Partner with consumers in co-design and implementation of models of care
	<b>Safe care is delivered across all settings:</b> Safe, high quality reliable care is delivered by us and our partners in a sustainable and personalised way, within our hospitals, in communities, at home and virtually.	2.1 Deliver safe, high quality reliable care for patients in hospital and other settings 2.2 Deliver more services in the home, community and virtual settings 2.3 Connect with partners to deliver integrated care services 2.4 Strengthen equitable outcomes and access for rural, regional and priority populations 2.5 Align infrastructure and service planning around the future care needs
	<b>People are healthy and well:</b> Investment is made in keeping people healthy to prevent ill health and tackle health inequality in our communities.	3.1 Prevent, prepare for, respond to and recover from pandemic and other threats to population health 3.2 Get the best start in life from conception through to age five 3.3 Make progress towards zero suicides recognising the devastating impact on society 3.4 Support healthy ageing ensuring people can live more years in full health and independently at home 3.5 Close the gap by prioritising care and programs for Aboriginal people 3.6 Support mental health and wellbeing for our whole community 3.7 Partner to address the social determinants of ill health in our communities
	<b>Our staff are engaged and well supported:</b> Staff are supported to deliver safe, reliable person-centred care driving the best outcomes and experiences.	4.1 Build positive work environments that bring out the best in everyone 4.2 Strengthen diversity in our workforce and decision-making 4.3 Empower staff to work to their full potential around the future care needs 4.4 Equip our people with the skills and capabilities to be an agile, responsive workforce 4.5 Attract and retain skilled people who put patients first 4.6 Unlock the ingenuity of our staff to build work practices for the future
	<b>Research and innovation, and digital advances inform service delivery:</b> Clinical service delivery continues to transform through health and medical research, digital technologies, and data analytics.	5.1 Advance and translate research and innovation with institutions, industry partners and patients 5.2 Ensure health data and information is high quality, integrated, accessible and utilised 5.3 Enable targeted evidence-based healthcare through precision medicine 5.4 Accelerate digital investments in systems, infrastructure, security and intelligence
	<b>The health system is managed sustainably:</b> The health system is managed with an outcomes-focused lens to deliver a financially and environmentally sustainable future.	6.1 Drive value based healthcare that prioritises outcomes and collaboration 6.2 Commit to an environmentally sustainable footprint for future healthcare 6.3 Adapt performance measurement and funding models to targeted outcomes 6.4 Align our governance and leaders to support the system and deliver the outcomes of Future Health

**Future Health identifies the key priorities over the next decade across six core strategic outcomes.**



# Value based healthcare underpins Future Health, driving outcomes and collaboration

To achieve the Future Health vision we need to focus **less on the volume** of services we deliver and **more on the outcomes**.

**The move from volume to value is a critical part of Future Health**

- VBHC is an organisational model and approach to healthcare design and delivery that helps to achieve our future vision.
- VBHC is a specific part of Future Health - Strategic Objective 6.1: 'drive value based healthcare that prioritises outcomes and collaboration'.

**In NSW value based healthcare means continually striving to deliver care that improves:**

Health outcomes that matter to patients

Experiences of receiving care

Experiences of providing care

Effectiveness and efficiency of care

**Considering value based healthcare at different levels**

**Individual**



Am I providing care that delivers the outcomes and experiences that matter most to the patient?

**Service**



Are we using available resources optimally to improve outcomes?

**System**



Are we allocating resources and creating the environment that enables the best outcomes?

# VBHC is an approach to achieve your local priorities and Future Health Objectives

**VBHC encourages a focus on**



Moving from **outputs to outcomes**



Measuring and being informed by what **matters most to patients**



**Structuring care around people** not episodes of care.

You can use a value based healthcare approach to integrate a focus on outcomes and experiences in your existing service design, delivery and evaluation.

# | Considering the impact on Future Health Strategic Outcomes



## Applicants are encouraged to consider:

- The potential for their proposed research to achieve impact against one or more of the Strategic Outcomes of Future Health
- How the outcome measures they have chosen will evaluate impact against the Strategic Outcomes of Future Health

# | Demonstrating the four essentials of value



## Value Based Healthcare

TRGS applications that focus on health service delivery should consider how the proposal will achieve and measure impact across the four essentials of value:

- health outcomes that matter to patients
- the experience of receiving care
- the experience of providing care
- the effectiveness and efficiency of care.

**Health outcomes**  
that matter to patients

Experiences of  
**receiving care**

Experiences of  
**providing care**

**Effectiveness and**  
efficiency of care



# | Find out more on the NSW Health website

## Value Based Health Care

[www.health.nsw.gov.au/value](http://www.health.nsw.gov.au/value)

## Future Health

<https://www.health.nsw.gov.au/about/nswhealth/Pages/future-health-report.aspx>

## Or contact the TRGS team:

[MOH-TRGS@health.nsw.gov.au](mailto:MOH-TRGS@health.nsw.gov.au)

