

# Partnering with the Clinical Excellence Commission

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# Acknowledgement of Country and Elders

I acknowledge the Traditional Custodians of the various lands on which we work today and the Aboriginal and Torres Strait Islander people participating in this virtual meeting.

I pay my respects to Elders past, present and emerging, and recognise and celebrate the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW.



# Who we are and what we do

- A pillar organisation within NSW Health
  - Primary function is to improve patient safety by creating and supporting systems to monitor, manage and prevent avoidable patient harm
  - Most well known in the research community for our work in deteriorating patients (Between the Flags and Sepsis Kills), falls prevention, medication safety (including high risk medicines and antimicrobial stewardship) and infection control
  - The CEC also manages two key data systems: Quality Improvement Data System (QIDS) and Quality Audit Reporting System (QARS) – these provide clinicians and managers with access to safety data and a platform for audits and improvement work
- We play a key role in:
    - Critical response and monitoring serious incidents in NSW hospitals
    - Clinical governance and supporting NSW health facilities to meet the National Safety and Quality Health Service Standards
    - Building knowledge and capability in patient safety and quality improvement
    - Facilitating staff and patient safety through use of the Safety Fundamentals, engagement of consumers, open disclosure, improved teamwork and safety culture measurement

# Examples of improvement programs

Adult Patient  
Safety

Mental Health  
Patient Safety

Maternal,  
neonatal and  
paediatric safety

Older persons  
patient safety

Medication  
safety for all  
populations

VTE prevention

Be a voice for  
safety

Safety  
fundamentals  
and teamwork

# What the CEC may bring to a TRGS project

- Expert advice in key patient safety areas
- State-wide perspective and knowledge of practices relevant to the area
- Relationships with key stakeholders
- Advice on feasibility of scale-up and spread
- Dissemination of new knowledge among program leads, communities of practice or professional networks
- Use of findings in future policies and programs
  
- We are unable to commit to statewide implementation of a program, unless it aligns very closely with an existing program
- Note that some program teams are very small (1-2 people) and may have limited capacity to be involved

# Levels of partnership with the CEC

## Inform

Regular updates provided to CEC

Results may inform future CEC policies and programs

## Consult

Research team seeks advice from CEC on an as needed basis for safety and quality issues

General advice on scale up and spread, stakeholder engagement

## Involve

CEC actively contributes to an advisory committee, steering committee and/or working group

CEC actively supports knowledge dissemination among networks

## Collaborate

CEC contributes to the co-design of the project, or analysis of findings

Findings can be directly integrated into CEC policies and programs to support implementation

# How to partner with us – EOI stage

## Early engagement

- Contact relevant CEC team or [CEC-Knowledge@health.nsw.gov.au](mailto:CEC-Knowledge@health.nsw.gov.au)
- Outline your project and why you are interested in partnering with the CEC
- Gather information from the CEC team and what they might bring to the project

## Review of proposal

- Send draft EOI to CEC
- Outline the CEC's proposed role and resource commitment
- At this stage, the CEC may suggest and/or liaise with other NSW Health pillar or state-level organisations

> 4 weeks before closing date

## Preliminary outcome

- CEC team to review the EOI to determine:
  - Alignment with CEC strategy
  - Alignment with program plans and priorities
  - Feasibility of participation from the CEC
- CEC to inform researcher of outcome

Allow 2 weeks for this process

# How to partner with us – full application

## Follow steps from EOI stage

- If the CEC has provided an early indication of support, proceed to next steps

## Refine full application

- Seek clarity regarding including the role of the CEC and/or CEC staff prior to developing the full application
- Share draft full applications with the CEC team involved

> 4 weeks before closing date

## CE approval

- Provide full application for final review and approval by the CEC Chief Executive and/or Director
- Note that CEC staff will need to prepare a partnership proposal form and brief as part of this step

Allow 2 weeks for this process



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